



September 11, 2015

Susan Sabourin
Washoe County
PO Box 11130
Reno, NV 89520

Re: Hartford Life Insurance Company Group Contract No.150015, 150037 & 110114 – Washoe County Deferred Compensation Plan

Dear Sue:

Thank you for the opportunity to allow MassMutual to continue to service your employees with respect to their retirement savings plan. While we are currently in the process of finalizing your new investment contract and services agreement, we wanted to make sure that all of your requests are being addressed. Therefore, we would like to provide you with the following assurances regarding the requests and concerns you have made:

1. Regarding Local Dedicated Education and Support for Participants: MassMutual will commit to an Education Specialist dedicated to servicing Washoe County participants with at least 65 to 70 percent of their time.
2. Regarding Potential Alternative Discontinuance Provisions: MassMutual will contact Washoe County when alternative discontinuance options become available (i.e. 12 month put or book out provision) to discuss the new alternatives.

We appreciate your business and want to ensure a seamless and easy renewal process. As always, Robert Trenerry, your MassMutual Relationship Manager, is available at 855-553-2176 x2 to discuss any questions you may have about your contract.

Thank you in advance for your cooperation.

Sincerely,

Senior Vice President
MassMutual Retirement Services

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